

The 2017 boating season is almost upon us and so we would like to take the opportunity to update you on any changes and other information.

The team has been working hard over the winter months refurbishing facilities in preparation for the coming season. New pontoons have been fitted in the Victoria Marina, the Albert Marina drying pad has been repaired and areas of the QE2 Marina have been reconfigured to accommodate different sizes of vessel. Repairs to the wave attenuation pontoons at St Sampson's Marina were also completed as one of the steel piles failed in easterly gales. On behalf of us all at Guernsey Harbours, I would like to personally thank all of you for your co-operation in allowing us to carry-out this work.

Looking forward to the season, we are excited to be welcoming a number of rallies as well as supporting a number of nautical events, which will show Guernsey in all its nautical splendor. I do hope you will enjoy and embrace these events.

Lastly, as always, safety should be paramount in everything we do when it comes to boating and I make no apology for raising it. Please be careful, plan your fun in advance and be considerate to others. **Happy Boating!** 



Your invoice / direct debit schedule for the renewal of your mooring for the period 1 April 2017 to 31 March 2018 is enclosed. An RPI increase of 1% has been applied.

No further action is required if you wish to continue paying by direct debit. Should you wish to sign up for this facility please contact the accounts section on 705874.

The Guernsey Harbours **'Leisure Fees and Charges 2017'** booklet is on www.harbours.gg, within 'Local Boats & Marinas' (highlighted in the image on the left) and 'Marinas & Moorings'. For ease of reference a summary of our admin charges introduced last year is detailed below.

Local Vessel Registration	Initial Registration.	£25.00
	Change of Ownership (this will be invoiced to the new owner).	£25.00
	Replacement Documentation i.e. log book. This will be invoiced to the new owner if current owner has lost prior to change of ownership.	£25.00
Allocation of berth / change of berth		£25.00
Direct debit payments refused by the	If a direct debit is returned three times in a mooring calendar year, the	£50.00
paying bank (per occurrence)	direct debit facility will be withdrawn and an invoice raised for the	
	remainder of the year. This will need to be paid within our terms of	
	credit.	
Cheques returned unpaid from the bank (per occurrence)		£50.00
(per occurrence)		



### **Pontoons**

Pontoons must be kept clear of crabpots, hosepipes, ropes and dinghies etc. Any items found will be removed and kept at the Marina Office for collection by the owners.

## Lay Ups

Lay up facilities will be available from 1 September 2017. Should you require further information please phone Linden Galsworthy on 705820.

# **Electricity**

If you require electricity at your marina berth, please give us 48 hours-notice to set this up. Application forms are available on www.harbours.gg or from Guernsey Harbours office. This is currently charged at £40.00 per calendar year but is under review. Should you have any issues with your electricity connection, please call our Marina Attendants in the first instance on 725987.

#### Insurance

All vessels moored in our marinas/harbour areas are required under legislation to have current third party liability insurance for a minimum value of £1,000,000.00. Although we no longer require a copy of your insurance certificate we may request sight of it at any time.

#### **Facilities**

The toilets and showers on the Albert Pier, Crown Pier and East Arm remain available for all local mooring holders. The access codes for these buildings are changed regularly, should you wish to use the facilities please call the Marina Office on 725987 to obtain the up to date code.

### Local Notices to Mariners (LNTMs)

We recommend that boat owners regularly check www.harbours.gg/Guernsey-Navigation-Warnings-Notices as this is where we disseminate important navigational information, otherwise known as Local Notices to Mariners (LNTMs). These warnings will also be sent out via the Guernsey Harbours Twitter and Facebook pages.

### **Mooring Waiting List**

Following an extended period of contacting all those registered on the Mooring Waiting List, we have decided that the waiting list will be closed down. We have a surplus of available moorings and despite offering moorings to all those on the list – there has been no real uptake. We will continue to monitor the situation and, should we find ourselves in the position where demand exceeds capacity, we will consider an appropriate system. Please spread the word that the marinas are open for business and we welcome new enquiries.



## **Marina Office Hours**

Marina Attendants will be available between 0600 – 2200 except on Christmas Day, Boxing Day and New Year's Day. Port Control will continue to be manned 24/7. This is in order to provide more focused customer service to local and visiting boat owners during the peak hours.

## **Terms and Conditions**

As we continue to look at better ways of providing services to our customers, we have reviewed our standard terms and conditions and made them available on the website. Users of Guernsey Harbours' leisure facilities are hereby advised that with effect from 1 April 2017 all such services provided by Guernsey Harbours have become subject to Standard Terms & Conditions. The fundamental change being that those Terms & Conditions will automatically apply when making use of any of our facilities.

